

Privacy Policy

How we protect your story at The Glory Report.

This policy describes our practices in plain language. It is a template adapted to our business and does not constitute legal advice — please consult an attorney for jurisdiction-specific requirements.

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SECTION 01

Our Commitment to Your Privacy

At The Glory Report, life and relationship coaching begins with trust. Every conversation you share — about your hopes, your relationships, your struggles, and your goals — is offered in confidence, and we treat it that way. This Privacy Policy explains, in clear and honest terms, what information we collect, why we collect it, how we safeguard it, and the choices you have. We have written it for you, not for lawyers, because we believe informed clients make better partners in their own care.

"Your story stays yours. We collect only what we need, we use it only to serve you, and we never sell your personal information."

— OUR PROMISE TO EVERY CLIENT

SECTION 02

Who We Are

The Glory Report ("we," "us," or "our") operates a life and relationship coaching practice. References to "you" mean any visitor to our website, person scheduling or attending a session, subscriber to our newsletter, or anyone whose personal information we otherwise process.

This Privacy Policy applies to our website at [\[Website URL\]](#), our newsletter and email communications, our virtual and in-person coaching sessions, intake forms, payment and scheduling workflows, and any related service we offer in connection with The Glory Report brand.

BUSINESS DETAILS TO CONFIRM BEFORE PUBLISHING

Business name: [\[Business Name: The Glory Report\]](#)

Mailing address: [\[Business Address\]](#)

Business email: [\[Business Email\]](#)

Business phone: [Business Phone]

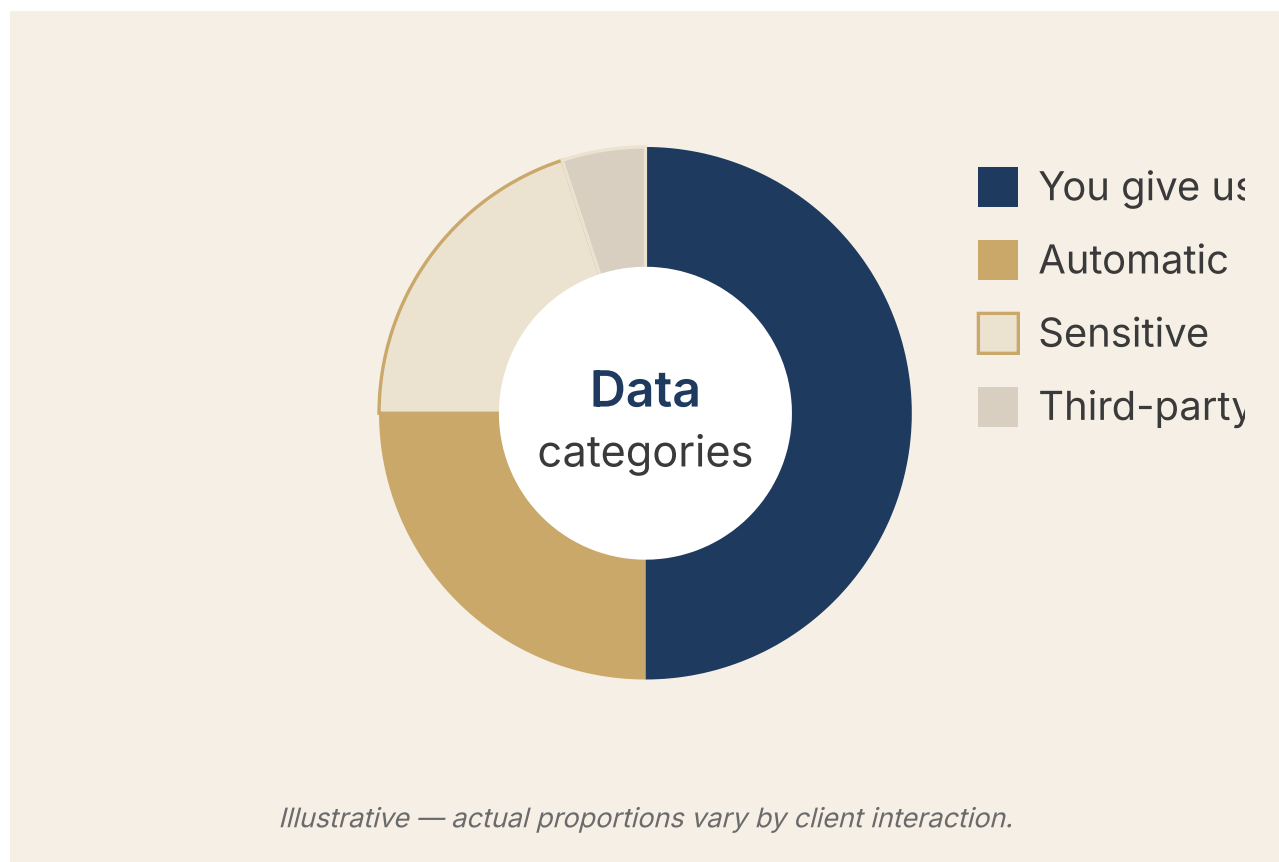
Jurisdiction / state of operation: [Jurisdiction/State of operation]

Effective date: [Effective date]

SECTION 03

Information We Collect

We collect information from three main sources: (a) what you give us directly, (b) what our systems observe when you visit our site or use our services, and (c) sensitive personal information you may share with us during coaching. The categories represented below are roughly indicative of the proportions in which we receive them.



3.1 Information you give us

When you inquire about coaching, book a session, complete our intake form, subscribe to our newsletter, make a payment, or communicate with us directly, you may provide:

- **Contact details** — name, email address, telephone or mobile number, mailing address.

- **Scheduling details** — preferred dates, time zone, session modality (video, phone, in-person).
- **Payment information** — billing name, billing address, and payment card or bank details, processed by our third-party payment processor (we do not store full card numbers on our systems).
- **Intake and session content** — answers on intake forms, written reflections, goals, relationship history, and notes shared during coaching conversations.
- **Correspondence** — emails, messages, voicemails, and form submissions you send to us.

3.2 Information collected automatically

When you visit our website or open our emails, we — and our service providers — automatically collect technical information such as:

- IP address, approximate geolocation derived from IP, browser type and version, device type, operating system.
- Pages viewed, links clicked, time on page, referring URL, and session timestamps.
- Cookies, pixels, and similar tracking technologies (see [Cookies and Tracking](#)).

We use this information to keep our site secure, diagnose errors, understand which content helps people, and improve the experience.

3.3 Sensitive personal information

Coaching frequently involves sensitive disclosures about relationships, family dynamics, mental and emotional well-being, faith, finances, and life transitions. We treat anything you share in this context as heightened-sensitivity information and apply additional safeguards.

IMPORTANT DISTINCTION

The Glory Report is a **coaching practice**, not a clinical, medical, or mental-health treatment provider. We do not knowingly collect or maintain records defined as Protected Health Information under HIPAA, and we do not

diagnose conditions, prescribe treatment, or bill insurance. Where a coaching concern rises to the level of clinical care, we provide referrals — not services.

SECTION 04

How We Use Your Information

We use personal information only for purposes compatible with the coaching relationship and our legitimate operations. The table below summarizes the categories of use we rely on.

Purpose	Examples
Provide coaching services	Schedule sessions, prepare for and conduct sessions, maintain session notes, deliver follow-up resources.
Communicate with you	Respond to inquiries, send session reminders and recaps, share materials you have requested.
Process payments	Charge fees, send receipts, manage refunds, maintain bookkeeping records.
Newsletter and updates you opt into	Send periodic insights, event announcements, and program offers (you can unsubscribe at any time).
Improve our services	Aggregate analytics on site use, feedback surveys, A/B testing of educational content.
Legal and tax compliance	Maintain records required by tax, accounting, anti-fraud, and consumer-protection laws.
Security and fraud prevention	Detect suspicious activity on our website and accounts, protect against unauthorized access.

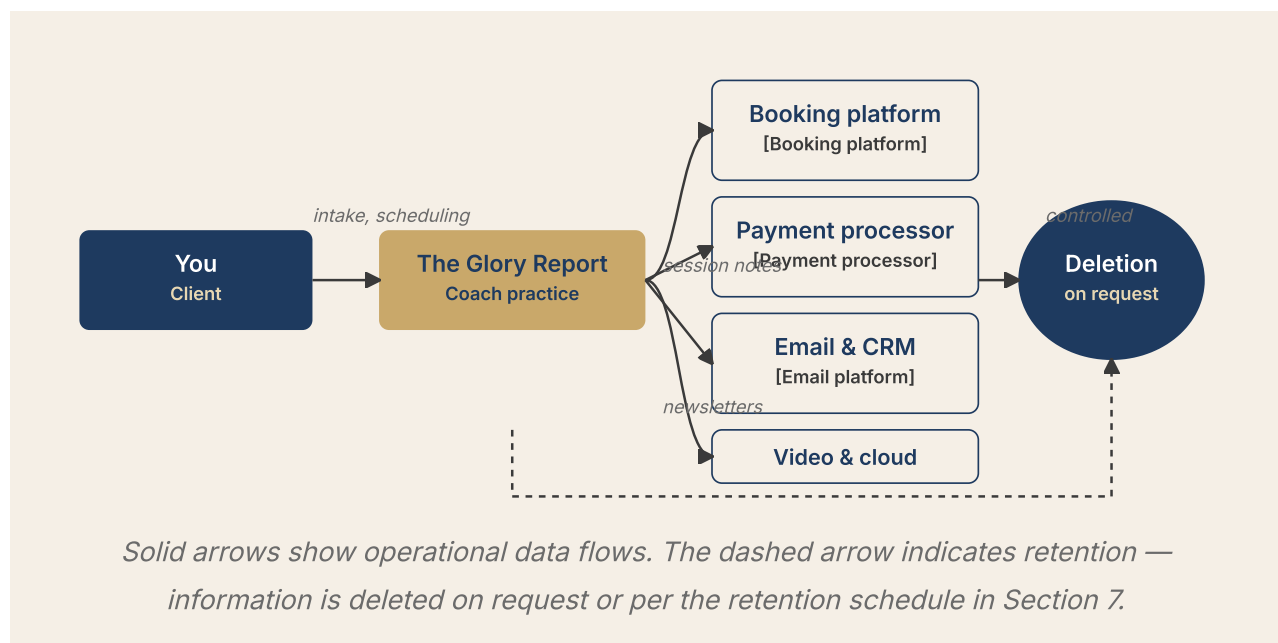
A NOTE ABOUT SELLING DATA

We **do not sell** your personal information, and we do not share it with third parties for their independent marketing purposes. Where a service provider acts on our behalf to support our operations, that relationship is governed by a written contract limiting use to the service we request.

SECTION 05

Sharing and Disclosure

The diagram below illustrates where your information travels and where it stops. Coaching notes and session content stay within our practice. Operational data (scheduling, payment, email) is routed through carefully chosen service providers bound by confidentiality.



5.1 Service providers

We share only what each provider needs to perform their role. The categories of providers we use today are:

Booking & scheduling

[Booking platform] collects your name, email, and selected session time to schedule appointments.

Payment processing

[Payment processor: e.g. Stripe/PayPal] processes card or bank charges; we receive

transaction confirmations and receipts.

Email and newsletter (CRM)

[Email platform: e.g. Mailchimp] delivers newsletters and reminders to subscribers who have opted in.

Video conferencing

[Video platform: e.g. Zoom] hosts live virtual sessions with end-to-end encryption where supported.

Cloud storage

[Cloud storage] hosts encrypted session notes and supporting materials.

Professional advisors

Accountants and, when needed, attorneys, under confidentiality, for tax and legal compliance.

5.2 Legal requirements

We may disclose information when we believe in good faith that doing so is necessary to:

- Comply with a valid subpoena, court order, or other legal process.
- Cooperate with lawful government or law enforcement requests.
- Investigate suspected fraud, illegal activity, or violations of our terms.
- Protect the safety, rights, or property of our clients, our team, or others.

Where permitted, we will notify you before disclosing information in response to legal process so that you may seek protective relief.

5.3 Business transfers

If we sell or transfer all or substantially all of our assets, or undergo a merger or reorganization, your information may be transferred to the successor entity under terms no less protective than this Policy. We will notify affected clients via email where feasible.

5.4 With your explicit consent

For example, when you choose to share a testimonial, participate in a public case study, or authorize a referral to another professional, we disclose only

what you specifically authorize.

SECTION 06

Cookies and Tracking

Cookies are small files stored on your device by your browser. We use them sparingly. The cookies and similar technologies on our site fall into three categories:

Category	What they do	Can you disable?
Essential	Remember your session, enable booking, basic site security.	No — required for the site to function.
Analytics	Help us understand which content resonates, in aggregate.	Yes — via cookie banner or browser settings.
Marketing	Tailor or measure newsletter content; share to social platforms.	Yes — opt out at any time.

You can manage cookies in several ways: through the cookie banner or preferences center when you first arrive; through your browser's privacy settings; by using browser extensions that block trackers; or, where available in your jurisdiction, by enabling a Global Privacy Control (GPC) signal in your browser.

HONORING GLOBAL PRIVACY CONTROL

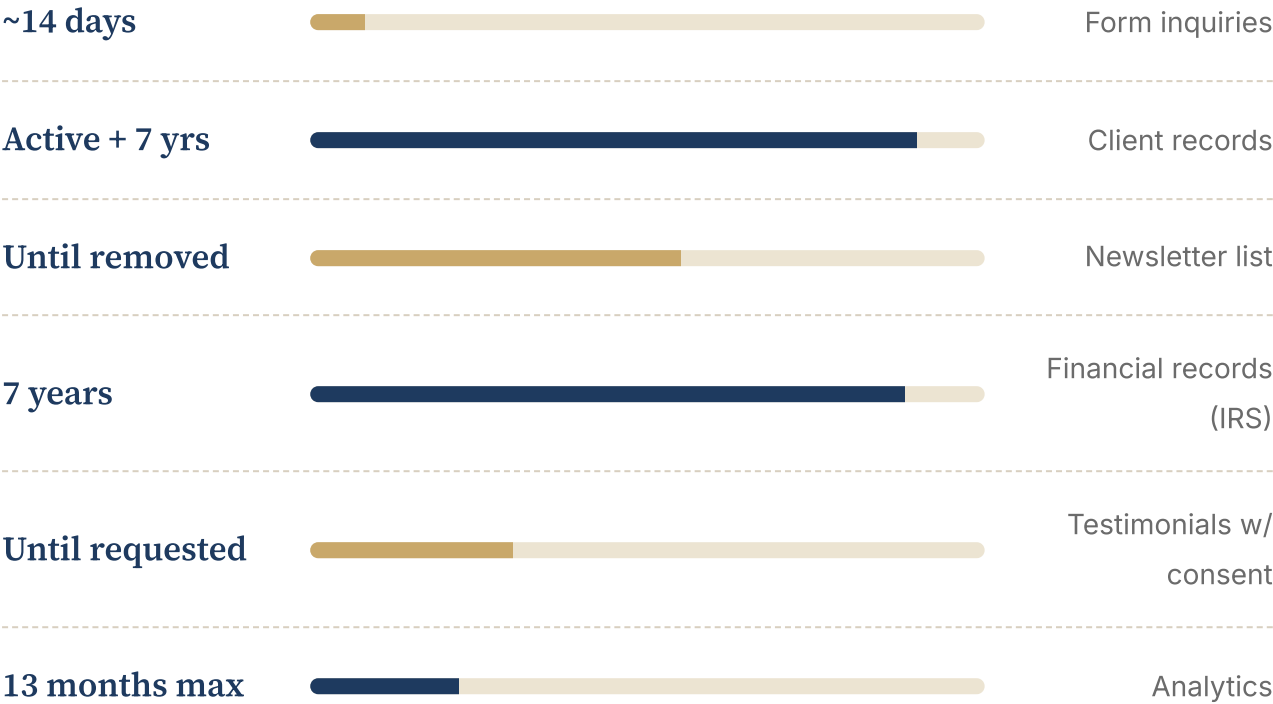
Our site honors the Global Privacy Control (GPC) browser signal as a valid opt-out of sale or sharing of personal information under the California Consumer Privacy Act and other U.S. state privacy laws. If your browser

sends a GPC signal, we treat it as your request to opt out — no additional form step required.

SECTION 07

Data Retention

We keep your information only as long as we need it for the purposes described in this Policy, plus whatever additional time is required by law. Active clients' records persist throughout the relationship and for a defined protection period afterward; prospective inquiries are held briefly; financial records follow tax-law minimums.



Bars are illustrative relative scales; the exact lengths reflect our [retention schedule] and applicable tax, insurance, and licensing requirements in [Jurisdiction/State of operation].

SECTION 08

Your Rights and Choices

Regardless of where you live, we honor the following choices for everyone we serve. Some of these are also rights under specific state or international privacy laws — those are described in the dedicated sections below.

Access

Request a copy of the personal information we hold about you.

Correct

Ask us to update or fix inaccurate information.

Delete

Request that we delete your information, subject to legal exceptions.

Opt out of sale / sharing

We do not sell; if any sharing qualifies under California law, you can opt out (and we honor GPC).

Limit use of sensitive PI

Restrict how we use sensitive personal information to only what is needed for the service.

Non-discrimination

We will not deny services, charge different prices, or reduce quality because you exercise a privacy right.

To exercise any of these rights, contact us using the details in [Section 19](#). We don't charge for responding to a verifiable request, and we aim to acknowledge receipt within [Acknowledgement timeframe: e.g. 5 business days] and to substantively respond within [Response timeframe: e.g. 30–45 days].

SECTION 09

California Residents (CCPA / CPRA)

If you are a California resident, the California Consumer Privacy Act, as amended by the California Privacy Rights Act (collectively, "CCPA"), provides you with specific rights over your personal information. The CCPA statute is codified at **Cal. Civ. Code § 1798.100 *et seq.***, and the **revised and new CCPA regulations took effect on January 1, 2026**, published by the California Privacy Protection Agency.

CCPA rights at a glance

- **Right to know** what personal information we collect, the sources, the business purpose, and the categories of recipients.
- **Right to delete** personal information we collected from you, subject to statutory exceptions.
- **Right to correct** inaccurate personal information.
- **Right to opt out** of sale or sharing of personal information. *We do not sell personal information.*
- **Right to limit use of sensitive personal information** to that which is necessary to provide the services you have requested.
- **Right to non-discrimination** for exercising any CCPA right.

How to exercise these rights

Submit a verifiable request to [\[Privacy Email\]](#). Include enough information for us to verify your identity — typically your name, email address on file, and a recent transaction reference (e.g., a session date). You may designate an authorized agent to act on your behalf, subject to verification.

APPLICABILITY NOTE — PLEASE CONFIRM BEFORE PUBLISHING

The CCPA generally applies to businesses that meet at least one of these thresholds: annual gross revenues above **\$25 million**; buying, selling, or sharing personal information of **100,000 or more consumers or households**; or deriving **50% or more of annual revenues from selling or sharing personal information**. Smaller businesses are encouraged to honor the spirit of these disclosures but should confirm with counsel whether the statute strictly applies to their operations.

A growing number of U.S. states have enacted comprehensive consumer privacy laws. As of 2026, the principal frameworks are:

- **Virginia** — Virginia Consumer Data Protection Act (VCDPA), effective January 1, 2023.
- **Colorado** — Colorado Privacy Act (CPA), effective July 1, 2023, with subsequent rule amendments.
- **Connecticut** — Connecticut Data Privacy Act (CTDPA), effective January 1, 2024.
- **Utah** — Utah Consumer Privacy Act (UCPA), effective December 31, 2023.
- **Texas** — Texas Data Privacy and Security Act (TDPSA), effective July 1, 2024.
- **Oregon** — Oregon Consumer Privacy Act (OCPA), effective July 1, 2024.
- **Delaware** — Delaware Personal Data Privacy Act (DPDPA), effective January 1, 2025.
- **Iowa** — Iowa Senate File 262, effective January 1, 2025.
- Other states have enacted or proposed similar frameworks; check current status with counsel.

These laws share a common core: rights to access, correct, delete, and obtain a portable copy of personal information, plus the right to opt out of targeted advertising, sale, and certain profiling. Where you are a resident of one of these states, we extend those rights to you through the same [contact channel](#) described in Section 19.

Template note: This section is provided as general guidance and should be reviewed by an attorney familiar with the laws of each state in which your clients reside.

SECTION 11

International Visitors

If you are located in the European Economic Area, the United Kingdom, or Switzerland, the EU General Data Protection Regulation ("GDPR") and its UK/Swiss counterparts may apply. We extend the rights of access, correction, deletion, restriction, data portability, and objection to international visitors on

the same terms described in this Policy. Our legal bases for processing include performance of a contract (coaching services), our legitimate interests in operating a secure practice, your consent (e.g., for newsletters), and compliance with legal obligations.

Applies if you knowingly serve clients in these regions; otherwise remove or replace.

International data transfer mechanism: [e.g., EU–U.S. Data Privacy Framework, Standard Contractual Clauses].

SECTION 12

Children's Privacy (COPPA)

IMPORTANT

We do not knowingly collect personal information from children under 13 years of age. The Children's Online Privacy Protection Act ("COPPA") and its amended Rule (most recently amended **April 22, 2025**, 16 CFR Part 312) govern the online collection of information from children under 13. If you believe a child under 13 has provided personal information through our site, please contact us so we can delete it promptly.

If a minor participates in coaching as part of a family engagement, we require verifiable consent from a parent or legal guardian before any of the minor's personal information is collected. The level of detail we collect from minors is kept to the minimum necessary for the engagement.

Statute reference: Children's Online Privacy Protection Act, 15 U.S.C. §§ 6501–6506; FTC implementing Rule, 16 CFR Part 312 (amended April 22, 2025).

SECTION 13

Email Communications

We comply with the CAN-SPAM Act when sending commercial email. Specifically:

- We do not use false or misleading header information or subject lines.

- We identify each commercial message as an advertisement or solicitation where required.
- We include our valid physical postal address in every commercial email: [Business Address].
- We honor opt-out requests promptly — typically within ten (10) business days — and we do not charge for opting out or impose conditions.

You can unsubscribe from any email by clicking the "unsubscribe" link in the message footer or by replying directly to the message.

SECTION 14

Testimonials, Reviews, and User-Generated Content

When you provide a testimonial, written review, or other user-generated content, we either (a) obtain your written or recorded consent before publishing it (including permission to use your first name, initials, or full name as you choose), or (b) solicit feedback through a third-party review platform that collects consent on its own terms. You may withdraw consent at any time, after which we will remove the content from active surfaces within a reasonable timeframe.

Please do not include sensitive personal information about other people (such as your partner, children, or relatives) in public testimonials without their knowledge and consent.

SECTION 15

Third-Party Links and Services

Our website or emails may contain links to third-party sites or embed third-party services (such as a video, podcast, or booking widget). We are not responsible for the privacy practices of those third parties. We encourage you

to read the privacy policy of every site that collects personal information from you.

SECTION 16

Security

We take reasonable and appropriate steps to protect your personal information from unauthorized access, disclosure, alteration, and destruction. These measures include:

- Encryption in transit (HTTPS/TLS) and at rest for stored files where supported.
- Access controls limiting who in our practice can read session notes and contact records.
- Use of reputable service providers that maintain their own security programs.
- Regular password hygiene, multi-factor authentication on critical accounts, and routine review of access logs.

HONEST DISCLAIMER

No system is perfectly secure. While we work hard to protect your information, we cannot guarantee absolute security. If you have reason to believe your interaction with us is no longer secure (e.g., a suspected breach of your email used with us), please notify us immediately at [\[Privacy Email\]](#).

SECTION 17

Automated Decision-Making

The Glory Report does not use automated decision-making or profiling to evaluate, rank, or treat clients. Coaching decisions — including whether we are the right fit for a prospective client and what to focus on in a session — are

made by a human. We do not use automated tools that produce legal or similarly significant effects on individuals.

If at any future point we employ automated tools in our intake or triage process, we will update this Policy and provide information about your rights under applicable law, including the right to appeal automated decisions under the 2026 CCPA regulations.

SECTION 18

Changes to This Policy

We may update this Privacy Policy from time to time as our practice, our service providers, or the law evolves. When we do, we will:

- Post the revised Policy on our website with a new "Last updated" date at the top.
- Display an in-site banner or notice for material changes.
- Send an email notification to active clients and newsletter subscribers when the changes affect your rights or the categories of information we process.

Your continued use of our services after a notice period constitutes your acknowledgment of the updated Policy, unless applicable law requires additional consent.

SECTION 19

Contact Us

If you have questions about this Privacy Policy, wish to exercise any right described here, or want to raise a concern, please reach us through any of the channels below. We take every inquiry seriously and respond personally.

PRIVACY CONTACT DETAILS

Email: [Privacy Email]

Phone: [Privacy Phone]

Mailing address: [Mailing Address]

Acknowledgement timeframe: [Acknowledgement timeframe: e.g. 5 business days] . Substantive response timeframe: [Response timeframe: e.g. 30–45 days] .

If we cannot resolve your concern directly, you may have the right to lodge a complaint with the attorney general or consumer-protection authority in your state, or with the California Privacy Protection Agency if you are a California resident.

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A life & relationship coaching practice.

[Privacy Policy](#) · [\[Terms link\]](#) · [\[Cookie preferences\]](#)

This template references current U.S. privacy law as of the last updated date. Specific clauses should be reviewed by qualified counsel before publication.